Last updated: 01/02/2013

The following are approved policies of Dolphinz Basketball Club:

1) Payment of fees Adopted by the Managing Committee on 10/3/12

- a) The committee will set a date on which all fees for the upcoming season must be paid in full by ("due date") and will notify those players affected by email and/or posting this information on the Club website.
- b) The due date will by default be the last Thursday before the start date of the upcoming league e.g. if the league start date is Wednesday 4th April, the due date will be Thursday 29th March. The Committee may choose to set an alternative due date.
- c) In accordance with 16.2(d) of the Club Rules, a player that has not paid in full his/her subscriptions, fees and fines by the due date may be prevented from playing in a Club team and/or have other membership privileges suspended until these amounts are paid in full. Also in accordance with 18.1 of the Club Rules, a player that has overdue subscriptions, levies or fines may receive written notice from the Committee that these amounts must be paid by a nominated date or else the player may be deregistered from a team (or teams) and/or have his/her club membership terminated.
- d) The Committee will consider an individual player's request for an extension of the due date by reason of genuine financial hardship, provided the request is received by the Committee no less than three days before the due date. The Committee will make a decision on whether to grant the extension and on what terms and will notify the player.

2) Refunds/reimbursements Adopted by the Managing Committee on 10/3/12

- a) Where "competition fees" are referred to under draft policy 2 (i.e. Refunds/reimbursements), this will be taken to mean uniform hireage fees (if incurred) as well as competition fees but not club or association membership fees or any other charges.
- b) The Club will reimburse by cheque, purchases made by individuals on behalf of the Club where those purchases have been approved either prospectively or retrospectively by the Committee and are not contrary to the Club Rules.
- c) Players that wish to withdraw prior to the start date of the competition that they are entered in will be entitled to a refund, paid by cheque, of their competition fees relating to that upcoming competition, provided that a suitable replacement player can be found prior to the start date of the competition. If not, then a prorated deduction will be made from the refund based on the number of games that

- are played by the team before the replacement player is registered with the competition organisers.
- d) No refunds or credit on future competition fees will be given to players that remain registered in a club team but miss one or more games due to injury, illness, work commitments or any other reason.
- e) Players that wish to withdraw after the start date of the competition that they are entered in may be eligible to receive a partial refund of their competition fees or a credit on their future competition fees. This will be at the discretion of the Committee. As a general guide, players that will cease to be playing members of the Club due to long-term injury (expected recovery of 6 months or longer), or due to them leaving for a period of 6 months or more the city where their competition is played and where the refunded fee will exceed \$50, can be offered refunds. Other players may be offered credit on their future competition fees.
- f) The maximum refund or credit that the player can receive will be the total competition fee levied on that player, pro-rated for the number of games that have yet to be played in the season/competition. Unless a replacement player is found immediately, a further pro-rated deduction should be made from the refund/credit up to the point when the replacement player is registered with the competition organisers.
- g) Before any refund is made to a player, the Committee will first consider if the player has any subscriptions, fees or fines payable to the club. If so, the money paid by the withdrawing player for the upcoming competition fees will first be used to settle these subscriptions, fees or fines which are owing to the Club. Any residual amount may then be refunded to the player.
- h) To be eligible to receive a refund, the player must have first returned to their team coordinator, a Committee member or other person designated by a Committee member or team coordinator, all Club property including playing uniforms, balls etc, issued to that player.

3) Lost/damaged club assets Adopted by the Managing Committee on 10/3/12

- a) It is expected that all Club members will take good care of any club assets such as hired uniforms, basketballs etc that are entrusted to them.
- b) All incidents of loss or damage to club assets should be reported to the Committee as quickly as practicable. In the event of a lost asset, the member should also immediately take steps to find and retrieve the asset such as contacting venue staff in the event of a lost ball.
- c) In the event that an asset is damaged or lost, the Committee will investigate the circumstances of this damage or loss.
- d) If it is determined that the damage/loss was not caused wilfully or due to negligence on the part of a club member then the club member in question will not be held liable for replacing, fixing or compensating the club for the damaged/lost asset.

e) If it is determined that the damage/loss was caused by a wilful or negligent action on the part of a club member then the Committee may decide to hold that for the cost of replacing, fixing or compensating the club for the damaged/lost asset.

4) Youth discount on competition fees Adopted by the Managing Committee on 10/3/12

- a) If a player is 19 years or under on the day of the first game of a competition which he/she is registered in, a 25% discount will apply to his/her competition fees (i.e. not uniform hire, membership fees etc). This will apply to Winter League, Summer League and Mixed Social competitions.
- b) If a player does not meet the deadline for payment of his/her competition fees or the deadline for registering as a club member, then the Committee may at its discretion withdraw the discount offered to that player for that competition only or for all competitions entered by that player for the rest of that year. This penalty will apply in addition to any other penalties imposed in accordance with the club rules.

5) Removal of signatories from club account Adopted by the Managing Committee on 10/3/12

a) In the event that a Management Committee member is not re-elected at the Annual General Meeting and that member is a signatory to one or more Club accounts, the incoming or returning Secretary is responsible for ensuring that the departing Management Committee member is removed as signatory from all Club accounts as soon as is practicable but no later than ten (10) working days from the date of the Annual General Meeting at which the member was not re-elected.

6) Membership applications Adopted by the Managing Committee on 10/3/12

- a) Applications for membership:
 - a. Must be in the form of the online registration form made available via the Club website and must be properly submitted. The Committee may decide to accept other forms of membership applications at its discretion.
 - b. Must include the applicant's current postal address and at least one contact phone number or email address.

7) Membership types Adopted by the Managing Committee on 10/3/12

- a) Membership Categories:
 - PLAYING MEMBER subscription cost \$25 for six months (renewed 1 April and 1 October each year). Any person who is a Playing Member of the Club may hold any office, vote at Club Meetings and enjoy the privileges of the Club as

determined by the Committee such as discounts on practice fees. If a playing membership expires and is not renewed, it will automatically revert to a Non-Playing Membership.

- ii) NON-PLAYING MEMBER no cost and does not need to be renewed. Persons other than Playing Members who are interested in promoting the Club, but who do not wish to participate in the playing activities of the Club, may become a Non-Playing Member. Non-Playing Members may run for any office of the Club and vote at Club Meetings but will not be entitled to the same privileges as a Playing Member.
- iii) LIFE MEMBERSHIP no cost and does not need to be renewed. The Management Committee may elect any member as a Life Member who has given outstanding and long-standing service to the Club or the sport of basketball. Any member may nominate a person for consideration for Life Membership. Any person who is a Life Member of the Club may hold any office, vote at Club Meetings and enjoy the privileges of the Club as determined by the Committee such as discounts on practice fees. Life Memberships do not expire however Life Members may resign their membership, or have it suspended or terminated in accordance with clause 7.0 of the Club Rules.
- 8) Use of members' personal information Adopted by the Managing Committee on 10/3/12
 - a) The club's privacy policy will read as follows:

Privacy Policy

At Dolphinz Basketball we recognise the importance of privacy and are committed to protecting your privacy online. Please read the following statement to understand the information that Dolphinz Basketball collects and how it is used.

If you have any questions regarding our privacy statement, please feel free to contact us by email at dolphinzbasketball@gmail.com

Gathering of Information

To use some of our services users are required to register as Members. The information required includes email address, name and other demographic data.

Use of Information

Our primary goal in collecting user information is to enhance your experience as a Member of our Club. We achieve this goal by using the information that you provide to tailor our Club services and the features of our website to the needs of our Members.

Several of our services require a Member to provide an email address. The registered email address is used for this purpose. To maintain contact with our Members we will periodically send electronic messages and newsletters which contain content which we believe would be of interest to our Members and the wider player audience.

Our email based services to our audience and members are 'opt-in'. Recipients always have the ability to opt-out at any time from Dolphinz Basketball communications.

At times we may also send promotional material to our Members, which is directly linked to our Club activities. If Members do not wish to receive this information they should contact us at dolphinzbasketball@gmail.com.

Who do we share your information with?

Dolphinz Basketball will not sell, rent, or lease your personally identifiable information to others. Dolphinz Basketball may only disclose information about our Members when we believe, in good faith, that the disclosure is required by law enforcement departments.

By subscribing to a mailing list you are consenting to allow Dolphinz Basketball to disclose your name and email address to the administrator of said mailing list.

In the case of a breach of the terms and conditions of our website we reserve the right to provide the details of the offender to the appropriate Association/Client for any action they wish to take regarding the breach.

Browser Level Information

Our web servers automatically collect information about a user's IP address, browser type and referrer by reading this information from the user's browser (information provided by every user's browser). This information is collected and used in an aggregated, anonymous manner for internal traffic analysis of our Web sites. This information is automatically logged by most Web sites.

How to Contact Us

If you have any questions regarding our privacy statement, please feel free to contact us by email at dolphinzbasketball@gmail.com

This statement may change periodically, so to keep up to date with our latest policy always look at this page.

9) New teams using non-club uniforms Adopted by the Managing Committee on 01/09/12

A pre-existing and complete team that joins the Dolphinz club and subsequently is entered into a competition as a Dolphinz club team are entitled to one season's grace with regard to club uniforms provided that their existing (non-Dolphinz) issued uniforms meet the requirements of the competition that they are entered into. For subsequent seasons the team must then purchase or hire (if offered as an option by the club) Dolphinz club uniforms.